



**ISKRATEL**

# Your Link to Sustainable Digital Future

Company Profile

January 2020



Comprehensive **digital solutions**  
for a **safe** and **smart future**

Over **70 years** of experience

**30 locations** worldwide

**900 employees**

Global footprint in **50+ countries**

**100 million** satisfied users

**EU-based** R&D and manufacturing

*The leading European ICT provider for the digital transformation of the **telecommunications**, **transport**, **public safety** and **energy** industries.*





# Over 70 Years of Experience

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ISKRATEL



# Inspiration and Purpose



**Integration of  
complete solutions**

**Responsiveness from  
your time zone**

**Smooth migration to  
the digital future**

**Customer-oriented  
innovation**

**Reduction of  
strategic risk**

**Long-term  
partnership**

**TCO  
savings**

**New  
business models**



# Strategic Portfolio



Telecom operators



Smart home



Enterprises



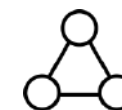
Government



Transport



Utilities, Oil and gas



Safe and smart cities



Virtualisation

Today's  
megatrends

Digitalisation

# Strategic Portfolio



Telecom operators



Smart home



Enterprises



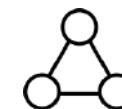
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Transport



Utilities, Oil and gas



Safe and smart cities

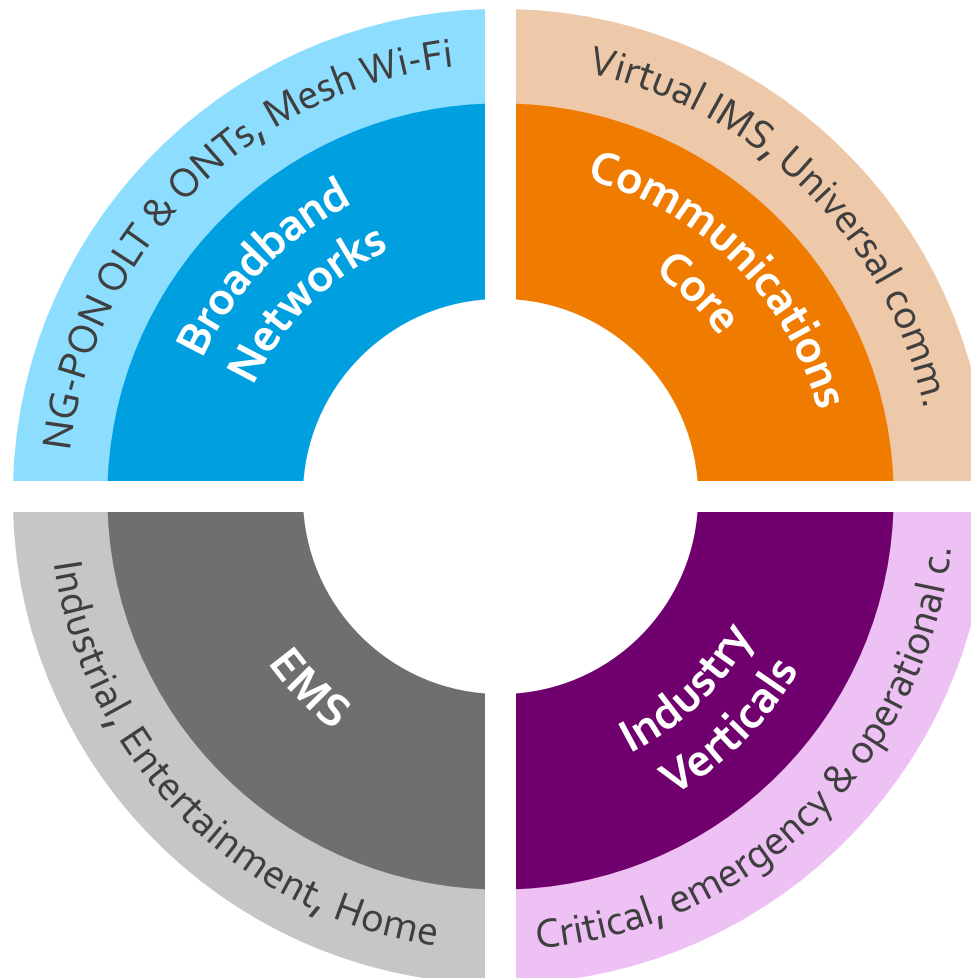


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Digitalisation





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Telecom operators



Smart home



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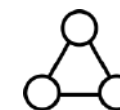
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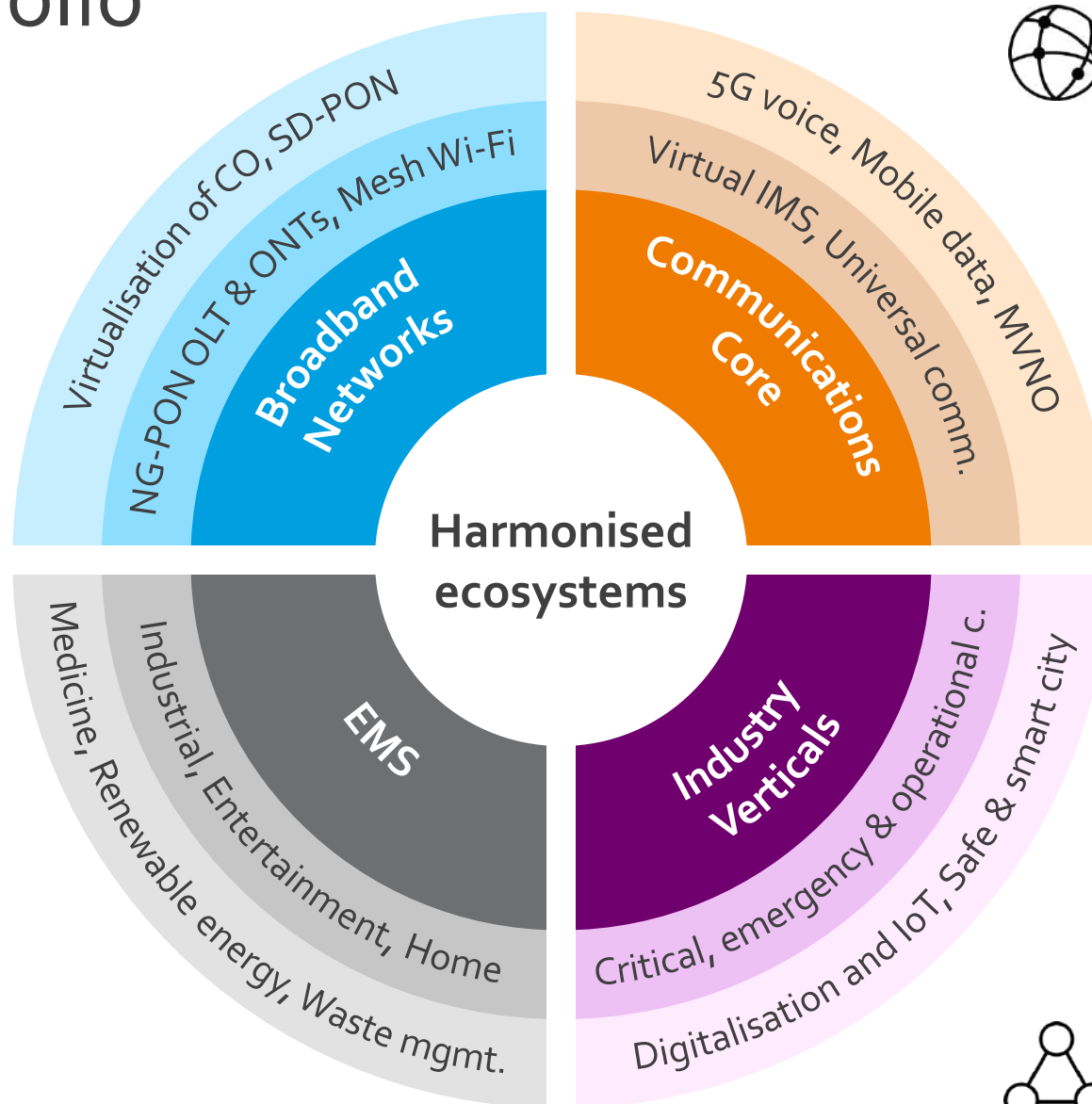
Transport



Utilities, Oil and gas



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Digitalisation



# Solutions for Broadband Networks

Making gigabit society a reality.



SI3000 Lumia  
fibre OLT and MSAN

**Fibre** and **multi-service** access platform with **industry-leading** density and temperature range. Flexibility to address all **deployment** scenarios and business models. Optimised **TCO** with prolonged lifecycle.



Software-defined  
broadband access

Gradual **virtualisation** of CO with **world's first** dual-nature OLT featuring carrier-grade reliability. Two distinct characters – conventional and virtualised – let operators skip entire **investment** cycles.



Broadband customer-  
premises equipment

An **award-winning** family of customer-premises equipment guarantees supreme **user experience**. Excellency in cost-efficient provisioning of services over **fibre** or **copper**.



Gigabit connectivity  
with mesh Wi-Fi

End the headaches caused by poor **in-house wireless** coverage. Blanket the premises with a strong Wi-Fi signal for **gigabit** connectivity and **smooth** wireless roaming.





# Solutions for Communications Core

Accelerating towards telco cloud, virtualisation and 5G.



Virtual IMS

Introducing **multimedia** services with **virtual** or **on-premises** solutions. Reducing **complexity**, shortening **time-to-market**, and delivering **OPEX** savings. Interoperability with **legacy** facilitates smooth **migration** scenarios.



Evolution to 5G

Fuelling operators' growth strategies towards **5G** and **virtualisation**, empowering them to deliver services that **residential** and **business** users demand. Unlocking the potentials to maximise **profits** in a smart and effective way.



Cloud-services platform

Sustainable and elastic infrastructure for **virtualised**, **cloud-native** services with high business **value**. Robust and survivable cloud platform with **automated provisioning** and **scalability** of services.

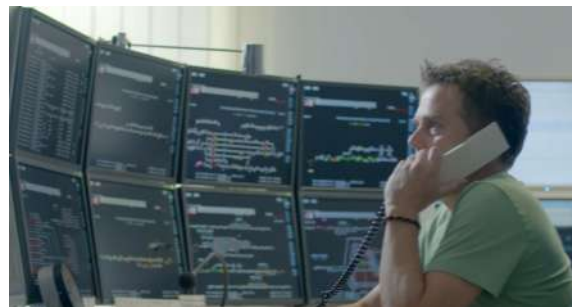


Universal communications and applications

Managed **fixed and mobile** solutions for **business services**, based on proven **expertise** in communications. Bridge the gap between legacy and IP-based communications, and **protect** previous investments.

# Solutions for Transport

Driving digital transformation in the right way.



Operational  
communications

Digital evolution of control **centres, teams** and **station** management.



Multi-purpose  
dispatching system

Supporting both **modern** – fixed and mobile – and **legacy** interfaces within a single dispatching terminal, including full **GSM-R** support.



Information and  
notification system

Ensuring your **key messages** cut through the noise. **Audio** and **visual** information delivered **instantly** to passengers and personnel.



Incident-response  
management

Making sure red flags are **seen, acted upon** and **resolved**. **Real-time** processing of incoming data and actionable workflows.

# Solutions for Energy

Empowering energy with information.



Business  
communications

Integrating **new services** on existing terminals, and enable a smooth transition from legacy to full IP. **Universal communications** exhibit all benefits of a single-identity user experience.



Operational  
communications

Adding metadata and video to dispatcher communications with bulletproof **reliability**. Modernised **IP-based** info-communications solutions for **operations** and **business**.



Personnel-notification  
system

Delivering **mission-critical** information to the right people. Announcements and notification solutions for **high-risk environments**.



Energy-data  
management

Creating **smart-grid** ready environments for seamless service activation. Intelligent **IoT platform** for integration and interoperability of **operational** and **business** data.



# Solutions for Public Safety

Safeguarding the public. Smarter.



Emergency  
communications (112)

Significantly improving incident **detection** and **response** times. **Real-time** information, analytics and automated workflows for operators.



eCall

The solution has proven to **halve** emergency-services **response** times in traffic accidents by sending a „minimum set of data“ (MSD) notification, which provides the exact location of the incident.



Safe and smart city

Connecting **smart** technologies into a **responsive** and **efficient** safe-city solution, featuring city-wide operational and management **control centres**.



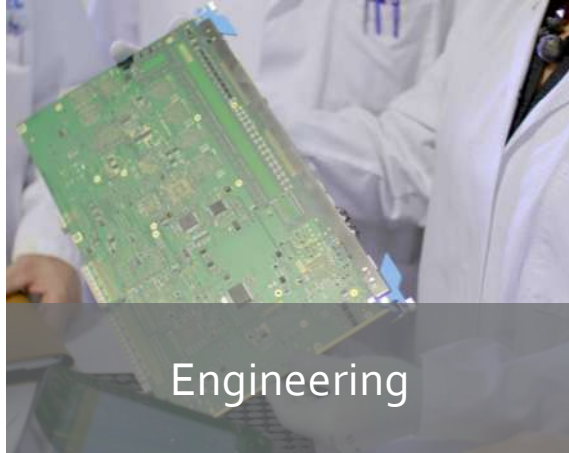
Critical  
communications

**Consistent, reliable** and **secure** first-responder communications. Dedicated networks with strong **encryption, redundancy** and high **availability**.



# Iskratel Electronic Manufacturing Services

Excellence in meeting your expectations.



Enhancing your **design** for optimal manufacturing with **DFC, DFM** and **DFT**.



Electronic assembly including **SMT, THT, coating, testing** and **programming**.



We deliver the product to location of your choice or handle part of your global supply chain with **industrial-grade** revision trail.



Helping you deal with **warranty** and other customer-related issues that need **quick, precise** and **cost-effective** resolution.



# Iskratel Professional Services

Planning, adapting and integrating solutions according to the needs of your business processes.



Consulting

By leveraging our extensive **ICT expertise**, we can propose a modern solution customised to your needs and processes.



System integration

We integrate **comprehensive** solutions and systems across a wide range of environments.



Solution design

We design and develop **innovative** solutions that work in **harmony** with your existing network.



Adaptations

We empower you to adjust network **engineering** to your customer's requirements.



# Quality Assurance

Our operations and equipment are fully compliant with the industry's most renowned standards.



## Certificates

ISO 9001 (from 1994)

TL9000 (2005)

ISO 14001 (2013)

ISO 27001 (2016)

ISO 13485 (2019)

## Cooperation with certification bodies

SIQ – Slovenia

Quality – Austria

Quest Forum

Interekoms – Russia

## CE compliance

LVL, EMC, RTTE, ROHS2 and WEEE directives

## In accordance with

ETSI, ITU, ANSI, ACME, IEC





# Company Management

Encouraged by tradition of **success** and **innovative** solutions we are your link to the **digital future**.



**Željko Puljić**  
CEO



**Robert Kuzmič**  
CSO



**Mitja Dolžan**  
CFO



**Sašo Šimec**  
COO and Director of  
Business Unit EMS



**Matjaž Aljančič**  
Director of Business Unit  
Broadband

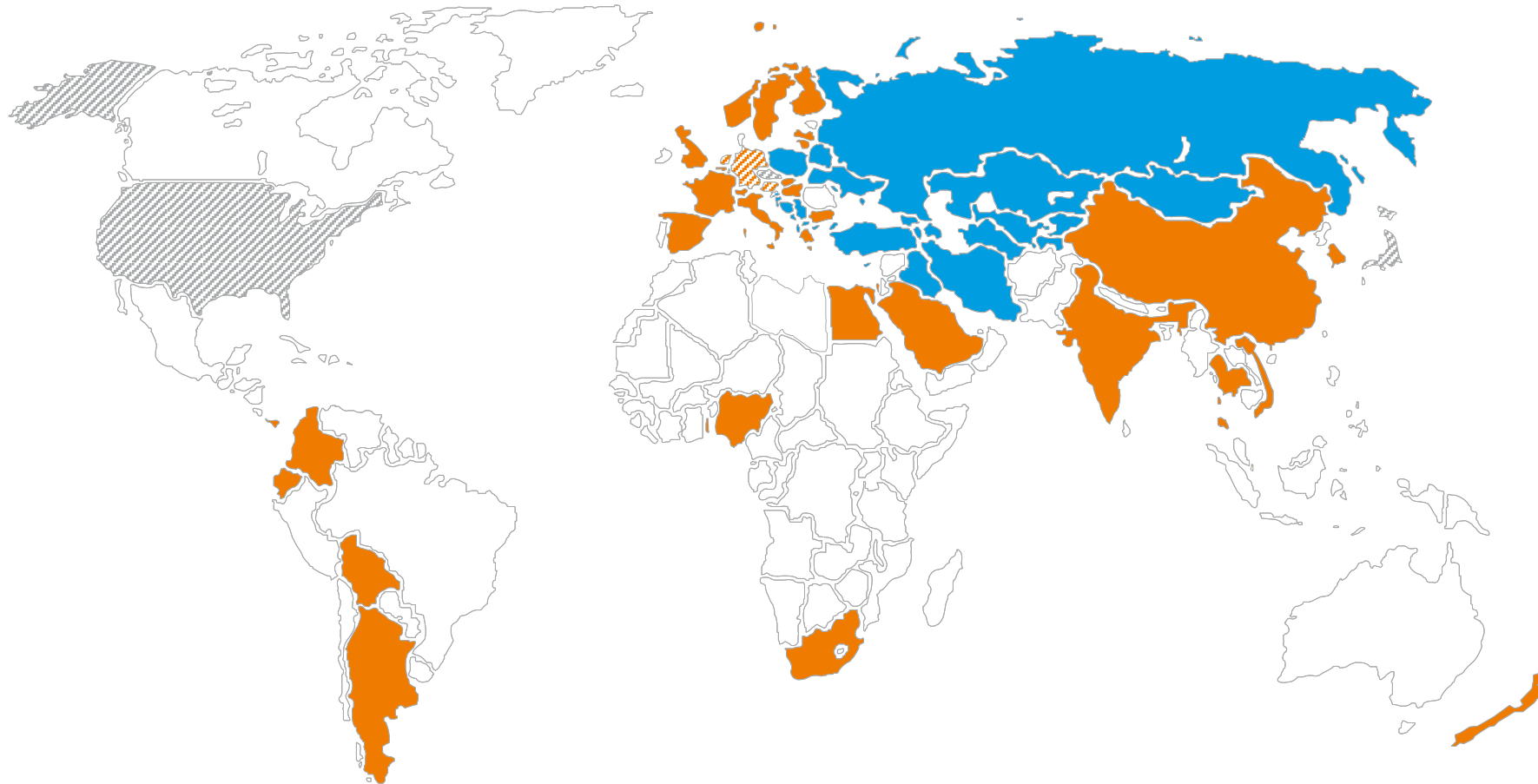


**Tadej Dragaš**  
Director of Business Unit  
Industry Verticals



**Damir Opsenica**  
Director of  
Business Unit Core

# Global Footprint in 50+ Countries



Partner/indirect sales Direct sales EMS

<b>Slovenia</b>	Iskratel RC IKT
<b>Russia</b>	Iskrauraltel Yekaterinburg IUT Moscow IUT St Petersburg IUT Krasnodar IUT Novosibirsk Iskratel Moscow
<b>North Macedonia</b>	ITS Skopje ITS Software Centre
<b>Azerbaijan</b>	Iskratel Baku
<b>Bosnia and Herzegovina</b>	Iskratel Sarajevo
<b>Kazakhstan</b>	Iskracom Iskratel Almaty
<b>Moldova</b>	Iskratel Kishinev
<b>Serbia</b>	Iskratel Prointer
<b>Taiwan</b>	Iskratel Taiwan
<b>Turkey</b>	Iskratel Turkey
<b>Ukraine</b>	Iskratel Kiev
<b>Uzbekistan</b>	Iskratel Tashkent



# Performance Figures

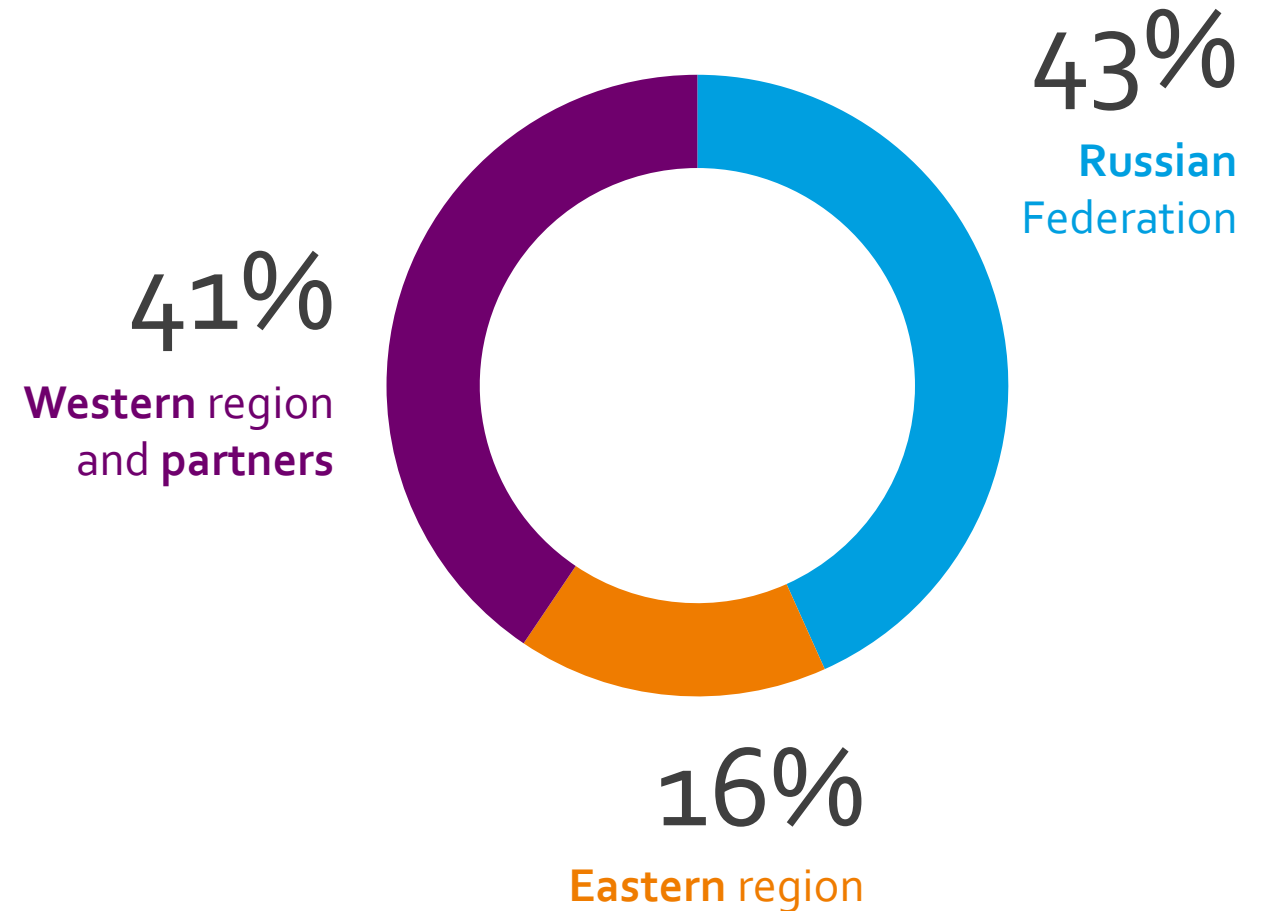
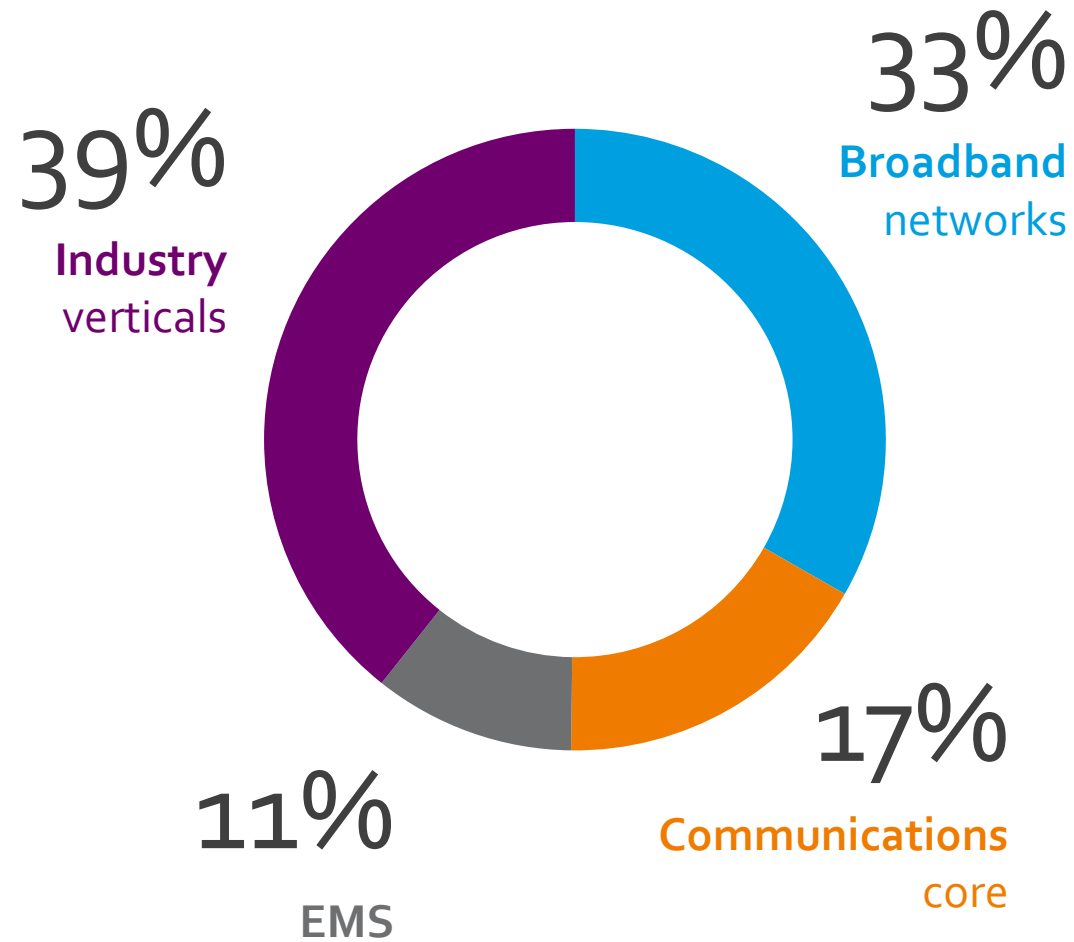


Category	2017	2018
Sales revenue	88.6 m€	104.0 m€
R&D investments	13.6 m€	13.4 m€
Net profit	3.3 m€	4.0 m€



# Sales by Solutions and Markets

Of which 65% equipment and 35% services



# Selected References





# Thank You for Your Attention

[www.iskratel.com](http://www.iskratel.com)



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